DAV Wisconsin Transportation Program Updates

<u>Transportation Programs at the Green Bay and Appleton Clinics</u>

Services continue at both facilities but on a limited basis. It still appears that VA is only booking what we refer to as "URGENT CARE" appointments. Based on the volunteer drivers and office workers willingness to volunteer under the continuing COVID-19 conditions, we meet the requests as best we can with limited staff.

Feel free to call Green Bay at 920.431.2641 or Appleton at 920.831.7905 with any inquiries. As our offices are operating on shorter-than-normal hours, please leave a voice message and your call will be returned the following business day.

<u>Transportation Program at the Tomah VA Medical Center</u>

At this time, the Tomah VA Transportation Program is suspended. We are hoping to resume service in early August.

Transportation Program at Iron Mountain VA and Superior VA Clinic

Programs at the Iron Mountain VA Medical Center and Superior VA Clinic are operating on a limited basis. They operate on patient needs and driver available.

Richard "Dick" Marbes Transportation Manager of Northern Region

<u>Transportation Program at Madison and Milwaukee VA Medical Centers</u>

Milwaukee and Madison VAs are doing a lot of telephone or telemedicine appointments so we are just taking those patients who have no other means to receive their medical care.

While we come into the Milwaukee Office daily, the amount of activity here and in Madison has been slow. We now have plastic shields around our desks and no one is allowed into the Office unless driving.

Some volunteer drivers are willing to come in and drive while other are more reluctant. We take what we can get. Overall, the volunteer drivers have been great.

The Madison Office is open, but with severe limitations. Only the HSC and Scheduler are allowed to enter. The operation of vans located in outlying areas are dependent on driver available.

Vans are thoroughly cleaned throughout the day. The VA has now given us ultraviolet light units to sanitize the vans which has been a great help.

Patty Davis
Transportation Manager of Southern Region