

New Veterans Emergency Care Centralized Notification Center

Veterans do not need to check with VA before calling for an ambulance or going to an emergency department. During a medical emergency, VA encourages all Veterans to seek immediate medical attention without delay. It is, however, important to promptly notify VA within 72 hours of presenting to the emergency room.

Providers, Veterans and representatives can now utilize any of the following options to report notification to the VA national emergency care contact center:

- VHAEmergencyNotification@va.gov
- 844-72HRVHA (844-724-7842)
- Appropriate VA official at the nearest VA medical facility

All other eligibility requirements to qualify for VA coverage of emergency care remain unchanged.

The person notifying VA should be prepared to supply the case specific information detailed in the Non-VA Hospital Emergency Notification, VA Form 10-10143g, when calling or emailing notification. If the person making the notification is unable to supply all information, VA will engage with the appropriate parties in attempt to collect the information.

[Click here to download the Non-VA Hospital Emergency Notification, VA Form 10-10143g](#)

Note failure to notify VA within 72 hours of care rendered through an in-network community facility prevents VA from authorizing the emergency care and prevents claims and payments from being made through one of VA's third-party administrators.

[Read more about the new VA national emergency care contact center and seeking treatment at a community provider during a medical emergency here.](#)